



PERCENTAGE DISCOUNT OFF CATALOG IS 10% OFF LIST PRICE

EXCEPTIONS: SEE RETURN POLICY ON NON-RETURNABLE ITEMS
SPECIAL ORDERS/CUSTOM ORDERS ARE NON-RETURNABLE- MAY OR MAY NOT BE ABLE TO APPLY
10% DISCOUNT DEPENDING ON ITEM REQUESTED.PLEASE INQUIRES IF DISCOUNT IS APPLICABLE
ITEMS THAT POSE A HEALTH ISSUE WILL ALSO BE NON-RETURNABLE

RESTRICTIONS: 10% DISCOUNT CANNOT BE APPLIED TO ITEMS INDICATED BELOW

- 1) ALL BOOKS,
- 2) ALL CD'S
- 3) ALL DVD'S
- 4) ALL DISKETTES
- 5) SOFTWARE
- 6) NOVELTY ITEMS
- 7) HOLIDAY ITEMS
- 8) VIDEO TAPES/CASSETTE TAPES
- 9) EDUCATIONAL CARDS, EDUCATIONAL /CLASSROOM SUPPLIES/LEARNING TOOLS-POSTERS,
CRAFTS
- 10) CLOSEOUT ITEMS
- 11) JEWELRY

Shipping Information

Continental US Standard Shipping Rates (Additional charges indicated when applicable)

Order Value	Shipping Rate
\$10 - \$15	\$5.90
\$15.01 - \$24.99	\$7.50
\$25 - \$49.99	\$7.90
\$50 - \$99.99	\$9.90
\$100 - \$149.99	\$12.90
\$150 - \$199.99	\$13.90
\$200 - \$249.99	\$15.90
\$250 - \$299.99	\$17.95
\$300 - \$2000.00	\$18.95
\$2001 - \$3000.00	\$28.95
\$3001 - \$4000.00	\$38.95
\$4001 - \$5000.00	\$48.95

UNDER SHIPPING

2001+ ADD \$10.00 FOR EACH \$1,000.00

42 Executive Blvd, P.O. Box 3413, Farmingdale, NY 11735

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****ADDITIONAL SHIPPING AND HANDLING TO BE ADDED TO ORDER WHERE INDICATED IN CATALOG.

RETURN POLICY- 30 DAYS FROM SHIP DATE. MUST BE IN RESALABLE CONDITION WITH ALL INNER AND OUTER MANUFACTURER PACKAGING AND RETURNED AT AGENCIES EXPENSE- MUST OBTAIN RETURN AUTHORIZATION NUMBER PRIOR TO RETURN.

MANUFACTURERS WARRANTY- EACH PRODUCT HAS ITS OWN INDICATED MANUFACTURER WARRANTY- 90 DAY MFG WARRANTY, 1YR MFG WARRANTY, 2YR MFG WARRANTY OR 5 YR MFG WARRANTY- PLEASE SEE CATALOG FOR MANUFACTURER WARRANTY UNDER THE DESCRIPTION FOR THAT ITEM. IF NOT INDICATED PLEASE CALL FOR WARRANTY INFORMATION. MANUFACTURER WARRANTY IF APPLIES SHOULD BE ENCLOSED IN PACKAGE WITH PURCHASE OF ITEM

***All of us at Hear-More wish to thank you for reviewing our catalog,
and we hope it has been a valuable resource for you.***

To assist you with your order please review our policy, terms and conditions below:

Orders: The minimum order is \$10.00. We accept MasterCard, Visa, American Express, & Discover.

Individual customers: All orders must be prepaid, either by check, money order, or credit card.

Federal and State agencies may be billed. Terms of payment: Net 30 days. **Return check fee:** \$20.00

- Purchase Voucher form must be filled out completely and ready for **Hear-More** signature.

- For out-of-stock items, please indicate what you would like **Hear-More** to do... (i.e.: No back orders, hold back order or extra days, etc.)

Foreign Address: All orders must be submitted in writing first, specifying mode of shipping desired. Upon receipt, we will send you an invoice form indicating costs and shipping charges. All orders will be shipped F.O.B. Farmingdale, New York. Remittance must be made in U.S. currency, by draft payable on a New York bank only.

Standard Shipments: As part of our service to you, orders will be sent by UPS or USPS, to all states in the continental United States. For items returned not due to our error, shipping charges will be billed when reshipped. Additional shipping charges where indicated. For oversized and heavy items extra charges will be added. Additional \$5 will be added for each TTY/TDD unit.

Express Shipments: UPS Next-Day, UPS 2nd-Day, UPS 3rd-Day and Fed Ex delivery available for additional charge.

Shipments to Alaska, Hawaii & Puerto Rico: Items are shipped Next Day, 2nd Day UPS or Post Office at prevailing rates.

Handling Fees or Shipping: These fees are not credited or refunded. Additional shipping where indicated.

Sales Tax: New York State shipments are subject to County and State tax. Any organization claiming a tax exemption must supply a copy of your exempt organization certification or resale certificate.

Products: **Hear-More** reserves the right to make suitable similar substitutions without prior notice.

Prices: Prices in this catalog supercede all previous catalogs.

Discounts: Quantity discounts are available. Please call us for more information! Bids are accepted.

Free Catalog: Call for additional catalogs.

Damaged/Defective/Shortage: You must notify us immediately of any damage, defect or shortage, (within 72 hours). For a damaged/defective item you will be given return instructions. Once we have received the damaged/defective item back from you we will immediately ship you a new unit. **It is important that you hold all packaging materials for UPS inspection, which may be required.**

Returns: If you are not satisfied with your purchase you may return it to us within 30 days* from ship date. Prior to returning the item you **MUST** contact us to receive a Return Authorization Number. When the Return Authorization Number is given the product must be returned to our facility within 5-10 days to be accepted. Sorry but **no returns can be accepted after 30 days from ship date.** All returns must be returned to us via a traceable form of shipping at customers expense (UPS, Fed Ex, etc.) in new, resalable condition-containing (in New condition) all of the manufacturers' original packaging, accessories, warranties, instruction manuals, etc. As a precaution you may want to purchase shipping insurance - because we cannot be held responsible and will not be liable for damages incurred during the return of a shipment. Contact your shipper (UPS, Fed Ex, etc.) to find out how to properly protect the package being returned. You will be issued a **refund less the shipping and handling charges** for any returned item. Original shipping charges are not refundable. We are not responsible for any return shipping expenses or charges that might be incurred.

Order Refusal: For any order that is refused by the recipient and is returned to **Hear-More** - the purchaser will be charged the shipping fee plus any fees associated with the returned package in addition to a 15% restocking fee.

Misdelivered/Redirected Packages: Purchaser is responsible for all associated fees that occur due to mistakes or changes given by the purchaser.

***Sorry, but we cannot accept returns on the following** for sanitary, health and safety reasons; commode's, toilet, bath or shower items, injection aids, thermometers, urinals, briefs, incontinent products, cushions, pillows, massager's, supports, mattresses/covers, medical and diagnostic aids, test strips, glucose meters, calenders, and any other item that comes into direct contact with body or body fluids. In addition, we cannot accept returns on books, videotapes, DVD's, diskettes, CD-Roms, computer products, software, used items, and special/custom order items.

Please note that **Hear-More** is not responsible for typographical errors, photos, product availability, discontinuance of product by manufacturers or changes, in this catalog.

All Talking Products Warranted For 90 Days unless indicated.

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NOTE: While we have made every attempt to provide accurate, up-to-date information in this catalog, **Hear-More** is not responsible for typographical errors, price changes, photos, product availability/discontinuation by manufacturers, etc.

Prices in this catalog supercede all previous catalogs and are subject to change without prior notice. **Fed ID#: 11-2812429**